



4521 Oakton Street
Skokie Illinois 60076

SERVICE REQUEST FORM: When you send your order, complete and include this page with the shipment. Please print clearly.

SHOP NAME: _____ WO# _____

ATTENTION: _____ ADDRESS: _____

PHONE: _____ FAX: _____

E-MAIL: _____

Information needed for items: Type of Equipment, Manufacturer, Model, Serial Number, Customer Name

Sample:

Aqua-Lung Reg 1st -SN#XX12345/ 2nd -SN#YY67898/ Octo-SN#AA76532 Anthony Esbrook

1. _____

2. _____

3. _____

4. _____

5. _____

WARRANTY SERVICE: _____ ESTIMATE REQUESTED: _____ NEED BY DATE _____

COPY OF WARRANTY CARD PROVIDED: _____

COPY OF LAST SERVICE RECEIPT PROVIDED: _____

RUSH SERVICE _____ (7 DAYS OR LESS RUSH CHARGES APPLY)

INCOMPLETE WARRANTY DOCUMENTATION RESULTS IN FULL PRICE BILLING.

DESCRIBE PROBLEM(S):

DIVE CENTER WILL CHECK I.P. SETTINGS, SECOND STAGES FOR LEAKING, B.C. INFLATOR SYSTEM(S) BEFORE RETURNING EQUIPMENT TO CUSTOMERS. DIVE CENTER ALSO AGREES TO HAVE CUSTOMER CHECK EQUIPMENT BEFORE LEAVING THE STORE.

KEEP A COPY OF THIS FORM FOR YOUR RECORDS



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Signature: _____ Date: _____

Warranty items are serviced at our published labor rate with no charge for covered parts. Please review terms and requirements for warranty service for your items. Be sure to include **all** of the required **warranty documentation** along with your repairs. Items sent to RegTech, with incomplete warranty information will be serviced at full cost.

The original purchase date is the date the applicable warranty begins. The dated, original purchase receipt may be required for warranty verification. Note: a warranty service date does NOT begin a new warranty period. Non-warranty items are serviced at our published labor rate plus parts.

In some cases, an item has become obsolete, or the cost of service has become prohibitively expensive. If we feel this is the case, we will contact you before any work is done.

Estimates will be provided at no charge when necessary or requested. Ground return freight in the U.S. will be C.O.D. if estimate is declined or if the product is not serviceable.

Remove any items not related to the service. Example: A hose mounted knife or compass, regulator clips, etc. RegTech will not be responsible for these accessories.

All items shipped to RegTech will receive full servicing. No partial repairs or services are available.

We recommend that you use an insured, traceable shipping method such as UPS, U.S. Postal Service Insured shipping, or Federal Express.

We will not be responsible for a non-traceable shipment or if damaged by poor packaging. Any package sent freight collect will be refused.

Return shipping: Be advised that UPS & FedEx do not deliver to P.O. Boxes and a street address is required. Shipping and handling charges outside the continental U.S. vary widely. Please advise us how your area is best served.

Payment is accepted by company check, cashier's check, or money order. Checks should be made **payable to: RegTech**

All Dacor Regulators (other than Fury or Viper) - Please add \$7.00 to the listed pricing.